

QUALITY POLICY

MISSION STATEMENT:

PIONEERING THE WORLD OF TESTING TECHNOLOGY

Our products set the standard for the testing of fire detection systems and we are recognised as the global market leader distributing in over 130 countries.

Our Vision is “to provide innovative, sustainable and connected solutions that protect people’s lives and property and we are committed to delivering excellence and making life safer, simpler and easier for our customers”.

To help us achieve this we recognise the benefits of engaging with our employees to develop and promote the company Mission, Vision and Values through the deployment of our ‘SPIRIT’ initiatives.

We invest in our people by supporting professional growth, continuous learning and personal development to ensure they have the capabilities to continually strive to improve the quality of service to our customers.

Our 4-year strategic plan provides our framework to support the development of our environmental integrated Quality Management System and identify our core initiatives, which translates into actions and subsequent cascaded Quality objectives.

To support the achievement of these objectives we will maintain an effective and efficient Quality Management System that meets the requirements of the ISO 9001:2015 standard. The Environmental integrated Quality Management System will be continuously monitored to ensure our processes provide products of the required quality to meet customer expectations for performance, reliability and total satisfaction in their intended use.

We are committed to complying fully with all Environmental and Health & Safety laws and regulations. Additionally, we seek to minimise waste and to recycle wherever practicable within the company, and to continue our ongoing commitment to the maintenance of Health & Safety excellence within the workplace.

This policy is reviewed on an annual basis and communicated to all levels within the company via noticeboards and internal communication channels.



Robert Campbell
Chief Executive Officer